



EXPAND Essential

Adviser use only

Expand Essential is a super, pension and investment wrap platform solution, with low fees and access to simplified investment options.

Intuitive platform built on our proprietary technology

Expand is the super and retirement platform built by advisers for advisers. It offers simple account creation, powerful transaction capabilities like contra trading and quick withdrawals – all designed to simplify advice delivery and maximise efficiency.

Two complementary investment menus

Essential investment menu	Essential+ investment menu
<ul style="list-style-type: none"> • Managed funds 	<ul style="list-style-type: none"> • Term Deposits
<ul style="list-style-type: none"> • SMA model portfolios 	<ul style="list-style-type: none"> • Exchange Traded Funds

Lower pricing for more Australians

Lower pricing introduced in June 2025 means Expand Essential is now even easier to recommend and provides a more affordable super and retirement option for more Australians.

Highly rated products and platform

<p>Expand is rated 5 Apples a 'Highly Recommended' platform by ChantWest.</p>	<p>Expand Essential Super and Expand Extra Super have been rated 5-stars by The Heron Partnership.</p>	<p>Expand Essential is ranked #1 for BDM Support and #1 for Admin Support in the 2025 Wealth Insights Report.</p>

Read more about the Chant West ratings or The Heron Partnership ratings.

Built by advisers, for advisers

With relentless tech advancements driven by adviser feedback, we're constantly evolving to minimise downtime and maximise impact.



Secure client access

Adaptive multi-factor authentication provides additional protection for clients using Expand Online or the client mobile app.



Withdrawals

Withdraw 70% of account balance paid within 15 mins without a signature or available cash (daily priced assets).



Advice fee consent – powered by AI

Expand can intelligently populate your client's advice fees directly from their Client Service Agreement (CSA).



True contra trading

A streamlined process allowing the buy and sell to go to market at the same time across different investment types without needing upfront cash. It's a streamlined process that allows the trades to offset each other.



Leading online functionality

Online direct debit requests and Notice of Intent to Claim a deduction. Embedded DocuSign for all applications including non-lapsing nominations and advice fee forms.



Online trading

Monitoring and transact with the ability to buy and sell simultaneously, straight-through-processing and built-invalidations.



Efficient investing with daily cash sweeps to automatically invest contributions.



Activity monitor

This adviser dashboard allows you to efficiently manage key aspects of your clients' accounts all in one area.



Leading insurance offering

Innovative group insurance transfer terms designed to help you move existing cover from another super fund to Expand in addition to a comprehensive retail offering.



Beneficiaries

Add, change or remove beneficiaries with an intuitive online process. No witness needed for binding non-lapsing nominations.



Tax optimisation

Choose from three tax optimisation methods to deliver the best outcome for your clients' individual circumstances.



Comprehensive reporting

Create a range of useful reports on your clients' accounts or for a segment of your client base.

A snapshot of features available on Expand Essential

	Super	Pension	Investment
Managed investments			
Managed investments	22 ready-made portfolios diversified across asset classes, fund managers and investment styles.		
Separately Managed Account (SMA)	10 professionally managed model portfolios professionally managed, including investments in multiple asset classes and investment structures such as managed investments, exchange traded funds (ETFs) and cash investments.		
Listed investments (via the Essential+ investment menu)	A range of 20 ETFs from leading providers Betashares, BlackRock and Vanguard		
Maturing investments (via the Essential+ investment menu)	A selection of term deposits from ANZ and NAB		
Cash Account	<p>The Cash Account is used to process all cash transactions that occur within the account.</p> <ul style="list-style-type: none"> • Clients are required to allocate at least 1% to the Cash Account as part of their Deposit Instructions and elect a minimum percentage allocation to their Cash Account. If we are required to top-up their • Cash Account, we will top-up to the lower of their dollar-based or percentage-based minimum (1% default). 		
Plans			
Regular Contribution/Regular Savings Plan	Yes, no minimum per frequency	n/a	Yes, minimum \$100 per frequency
Regular Withdrawal Plan	No	Yes, regular pension payment	Yes, minimum \$100 per frequency
Other product minimums			
Initial investment	No minimum applies	\$10,000	\$1,000 or \$500 with a Regular Savings Plan
Lump sum withdrawals	No minimum applies		Lesser of \$100 or your account balance
Account balance	No minimum applies, note that \$10,000 minimum is required to be maintained for an internal partial rollover, or \$6,000 for a partial withdrawal or external rollover.		\$500
Investment option limits	<ul style="list-style-type: none"> • Managed investments – no minimum applies. • SMA – variable by model portfolio on initial investment. • Listed investments – a minimum value of \$500 is required per listed investment trade. • Maturing investments (including term deposits) – a minimum of \$5,000 per investment. 		
Insurance			
Group insurance – TAL	Death Death & Total & Permanent Disablement (TPD) Income Protection	n/a	n/a
Retail insurance – AIA, Acenda, TAL and Zurich	Death Death & Total & Permanent Disablement (TPD) Income Protection	n/a	n/a

	Super	Pension	Investment
Fees and costs¹			
Administration Fee (Expand Essential)	Account balance \$0 – \$500,000 \$500,000 – \$800,000 Above \$800,000 Maximum Administration Fee (excluding Account Keeping Fee)		Administration Fee 0.10% 0.10% Nil \$800 pa
Administration Fee – (Essential+ investment menu)	Account balance \$0 – \$500,000 \$500,000 – \$800,000 Above \$800,000 Maximum Administration Fee (excluding Account Keeping Fee)		Administration Fee 0.20% 0.10% Nil \$1,300 pa
Retirement Boost (Pension) fee	An additional Administration Fee amount applies to Retirement Boost (Pension) or 0.10% on the first \$400,000.		
Account Keeping Fee	\$78 per account		
Interest retained on Cash Account	Interest is also retained on the Cash Account, estimated to be between 0.50% and 1.40% on the balance of the Cash Account.		
Administration costs paid from the reserve	Other administration costs paid from reserves estimated to be between 0.00% and 0.02% pa of your account balance.		n/a
Brokerage	Listed investments: 0.12% of the gross trade subject to a minimum of \$18.50		
Advice fees			
Advice Fee – Ongoing or Fixed Term Arrangement	<ul style="list-style-type: none"> • A flat percentage fee of up to 2.2% pa of account balance, or • A tiered percentage fee up to maximum of 2.2% pa (maximum 7 tiers), and/or • A flat dollar fee of up to \$18,000 pa <p>For Fixed Term Arrangements, the fee can either be deducted from the client's' account monthly in arrears or as a single payment on the last day of the month of the agreed start date.</p>		
Advice Fee – One-off	<ul style="list-style-type: none"> • Maximum 10% of the account balance up to a fee of \$11,000, or • A maximum fee of \$3,300 where the fee is greater than 10% of the account balance 		
Other features			
Standing instructions	Deposit instructions <ul style="list-style-type: none"> • Percentage allocation 		
	Income preferences <ul style="list-style-type: none"> • Reinvest (default) • Retain in Cash Account • Income instruction – percentage • Automatic Income Distribution Facility (Investment only) 		
	Cash Account (top up) preferences <ul style="list-style-type: none"> • Pro-rata (default) • Redemption instruction – percentage • Pecking Order 		
Automatic re-weight facility	Listed securities and managed investments – Quarterly, half-yearly and yearly.		
Tax optimisation	There are three tax optimisation methods available: <ul style="list-style-type: none"> • First in, first out: The parcel(s) with the oldest purchase date at the time of submitting are selected for disposal first. • Minimise gain/maximise loss: The parcel(s) with the lowest estimated capital gains/highest estimated capital losses are selected for disposal first. • Maximise gain/minimise loss: The parcel(s) with the highest estimated capital gains/lowest estimated capital losses are selected for disposal first. 		

¹ For full details on fees and costs, please refer to the relevant disclosure document.

	Super	Pension	Investment
Periodic reporting			
Quarterly report	No	No	The Service provides continuous up to date electronic access instead of quarterly reports.
Annual Statement	Yes	Yes	Yes
Tax statement	No	No	Yes
Estate planning			
Estate planning options	<ul style="list-style-type: none"> • Binding Death Benefit Nomination • Non-Binding Death Benefit Nomination • Non-lapsing Binding Death Benefit Nomination 	<ul style="list-style-type: none"> • Binding Death Benefit Nomination • Non-Binding Death Benefit Nomination • Reversionary • Non-lapsing Binding Death Benefit Nomination 	n/a
Online functions			
Access levels	<ul style="list-style-type: none"> • Adviser and support users – view and edit • Dealer group – view access only 	<ul style="list-style-type: none"> • Binding Death Benefit Nomination • Non-Binding Death Benefit Nomination • Reversionary • Non-lapsing Binding Death Benefit Nomination 	n/a
Standing Instructions	Manage clients' standing instructions: <ul style="list-style-type: none"> • Deposit Instructions • Income preferences • Cash Account (top up) preferences 		
Trading	<ul style="list-style-type: none"> • Buy, sell or re-weight eligible investment options • Establish an automatic reweight facility 		
Client reports	Run individual and bulk client reports		
Other	<ul style="list-style-type: none"> • Application forms² • Beneficiary nominations (super and pension only)² • Advice Fees (including renewal process)² • Initiate withdrawals to your clients' nominated financial institution • Regular Withdrawals • Communication preferences • Ability to set tax optimisation method • Update client contact details • Update client pension payments • Ability to initiate a direct debit • Submit an intent to claim a tax deduction. 		
Performance / Rate of return (ROR)	Account performance (ROR) and investment performance available		

2 DocuSign functionality available.

	Super	Pension	Investment
Online functions for clients			
Client reports	Clients can generate reports.	Clients and individuals associated with an account (such as directors, trustees, company secretaries) can generate reports	n/a
Online forms	<ul style="list-style-type: none"> Add, amend review and revoke beneficiary nominations Choice of Fund form 		n/a
Contact details	Ability to edit contact details and nominated financial institution.		
Communications preferences	Ability to edit communications preferences (e.g. opt to receive communications electronically or on paper and opt out of certain communication types)		
Online functions for clients			
Additional functionality	You can contact us to give your client transaction authority to: <ul style="list-style-type: none"> complete trades select tax optimisation method make withdrawals online set up regular withdrawals online³ update their pension details claim a notice of intent to claim a tax deduction 		
Mobile app	Making it easier for clients to securely view their account online at any time		

Multiple insurance options

Expand Essential Super provides access to a comprehensive insurance offering. In addition to simple yet effective group cover from TAL Life Limited (TAL), you can choose retail cover from four leading insurers.

All retail insurance policies are highly integrated, making it easy to fund insurance cover through Expand Essential Super. Clients with integrated retail insurance cover from AIA, Acenda, TAL or Zurich will receive a same-day credit for the benefit derived from the 15% tax deduction. This makes integrated retail insurance even more attractive from a cash flow perspective, while keeping clients' core superannuation needs under one account.

Insurers available	Retail insurance policies	Cover available
	AIA Australia Priority Protection ⁴	<ul style="list-style-type: none"> Death, total and permanent disablement. Income protection. Severity based (Zurich Active only).
	Acenda Insurance ⁵	
	TAL Accelerated Protection ⁶	
	<ul style="list-style-type: none"> Zurich Wealth Protection Zurich Active⁷ 	

³ For Investor Directed Portfolio Service only.

⁴ AIA Australia Priority Protection is provided by AIA Australia Limited ABN 79 004 837 861, AFSL 23004

⁵ Acenda Insurance is provided by Nippon Life Insurance Australia and New Zealand Limited ABN 90 000 000 402, AFSL 230694, trading as Acenda. Acenda is part of the Nippon Life Group.

⁶ TAL Accelerated Protection is provided by TAL Life Limited ABN 70 050 109 450, AFSL 237848.

⁷ Zurich Wealth Protection and Zurich Active are provided by Zurich Australia Limited ABN 92 000 010 195, AFSL 232510.

Transparent value

Cost effective

Expand Essential has a simple, low-cost fee structure with no transaction fees.

Portfolio transparency that puts you in the driving seat

All Expand Essential users can register for our unique online tool, Investment Central.

Investment excellence in plain sight. Show your clients full transparency across their investment portfolio and generate detailed reports in your practice branding.

- Underlying fund manager, asset class, top holdings and performance detail across
 - MLC Index Plus
 - MLC MultiSeries
 - MLC Real Return
 - MLC MultiActive
 - MLC Value Model Portfolios
 - MLC Premium Model Portfolios
- Market insights and educational content
- Performance and reporting capability
- Fund ratings reviews
- Portfolio blending with personalised reporting.



A full lifecycle offering for clients

While Expand Essential is ideal for clients with simpler needs, if your clients' needs change over time you can seamlessly move them to Expand Extra. Expand Extra is a full wrap offering, powered by the same underlying technology as Expand Essential. It offers a comprehensive, customisable investment menu and is ideal for clients with more complex needs.

When clients move across to our Expand Extra platform, they can do so quickly and with no impact on their asset or tax position. It's an easy transition for you and your team too, with no change to your login and client view.

Expand Essential investment menu

MLC Index Plus

A range of low cost funds with diversified investment solutions, that are active where it matters most

- MLC Index Plus Conservative
- MLC Index Plus Growth
- MLC Index Plus Balanced

MLC MultiSeries

A value range of predominately active multi-manager funds.

- MLC MultiSeries 30
- MLC MultiSeries 70
- MLC MultiSeries 50
- MLC MultiSeries 90

MLC MultiActive

A range of fully-active multi-manager funds designed to provide broad diversification and generate above market returns.

- MLC MultiActive Capital Stable
- MLC MultiActive Growth
- MLC MultiActive Conservative
- MLC MultiActive High Growth
- MLC MultiActive Moderate
- MLC MultiActive Geared
- MLC MultiActive Balanced

MLC Real Return

A range of funds targeting returns above inflation while managing market uncertainty.

- MLC Real Return Moderate
- MLC Real Return Assertive

Single sector

Active single sector funds that you can blend into your client's portfolio to suit their risk profile and needs.

- MLC Cash Management Trust
- MLC MultiActive Diversified Fixed Income
- MLC MultiActive Australian Shares
- MLC MultiActive Cash Enhanced
- MLC MultiActive Global Shares
- MLC MultiActive Property

SMA MLC Value Model Portfolios

Blends active and index management to achieve above-inflation returns.

- MLC Value Conservative 30
- MLC Value Growth 85
- MLC Value Moderate 50
- MLC Value High Growth 98
- MLC Value Balanced 70

SMA MLC Premium Model Portfolios

Active investment solutions focused on providing clients above-inflation returns.

- MLC Premium Conservative 30
- MLC Premium Growth 85
- MLC Premium Moderate 50
- MLC Premium High Growth 98
- MLC Premium Balanced 70

Essential+ investment menu

Term deposits

Your clients can access term deposits from NAB and ANZ through the Essential+ investment menu. The terms available are listed below:

Provider	Term
NAB	1 month
	2 months
	3 months
	6 months
	12 months
	24 months

Provider	Term
ANZ	3 months
	6 months
	12 months

Exchange Traded Funds

Provider	Code	Security Name
Vanguard	VDGR	Vanguard Diversified Growth Index ETF
	VDBA	Vanguard Diversified Balanced Index ETF
	VDCO	Vanguard Diversified Conservative Index ETF
	VDHG	Vanguard Diversified High Growth Index ETF
	VDAL	Vanguard Diversified All Growth Index ETF
	VAS	Vanguard Australian Shares Index ETF
	VHY	Vanguard Australian Shares High Yield ETF
	VGS	Vanguard MSCI Index International Shares ETF
	VGAD	Vanguard MSCI Index International Share (Hedged) ETF
	VAF	Vanguard Australian Fixed Interest ETF
BlackRock	IOZ	iShares Core S&P/ASX200 ETF
	IVV	iShares S&P500 ETF
	IHVV	iShares S&P500 AUD Hedged ETF
	IOO	iShares S&P Global 100 ETF
	IAF	iShares Core Composite Bond ETF
Betashares	AQLT	Betashares Australian Quality ETF
	NDQ	Betashares NASDAQ 100 ETF
	QLTY	Betashares Global Quality Leaders ETF
	OZBD	Betashares Australian Composite Bond ETF
	QAU	Betashares Gold Bullion ETF – Currency Hedged

MLC Retirement Boost™

An innovative retirement income stream designed to increase the potential of your clients' income in retirement by up to 60%.* It provides greater flexibility to personalise strategies, is simple to implement, and integrates seamlessly with your advice process, enabling holistic retirement income delivery through a single platform.

By concentrating on the features that matter most to your clients and business, Expand Essential ensures a hassle-free vehicle for delivering investment excellence.

More information

To find out more or to request a demo please contact your Business Relationship Manager, Relationship Training Manager or email advisoryrelationships@insigniafinancial.com.au

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* Subject to individual circumstances and obtaining personal advice.