





# Expand Functionality – Standing Instructions

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### Cash Account management

The Cash Account is used to process all cash transactions that occur within the account. For example, all money paid into the account and any earnings from the investment options go through the Cash Account, and all fees and costs (excluding indirect costs), taxes, and withdrawals (where applicable) are paid out of this account.

To automatically manage the operation of the Cash Account and the investment holdings (instead of you having to initiate each time) you can use the following Standing Instruction features available to you:

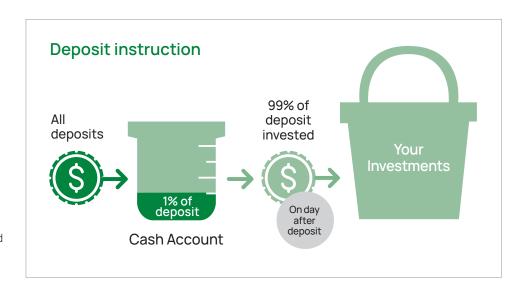
- Deposit instructions how deposits (less any applicable taxes) are to be invested.
- Income preferences how income from either managed investments, or income generated in the SMA Model Portfolio, or income distributions from investments held within an MDA model, can be re-invested using one of four methods.
- Cash Account preferences the balance you want to top up to, and how the Cash Account is to be topped up, by redeeming managed investments, listed investments or models held within the account using one of three methods.

### Deposit instructions

Deposit instructions are utilised whenever a deposit is made to the Cash Account. Any assets transferred internally will not be captured by the deposit instruction. This includes cash transferred from an existing Expand account.

Deposit instructions includes the Cash Account, managed investments, SMA Model Portfolios or MDAs

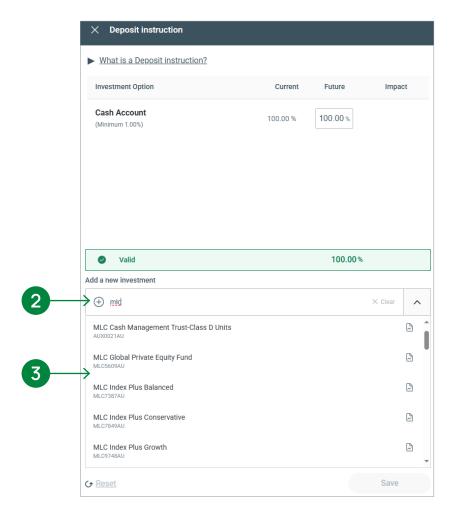
**Please note** that you will only be able to select a MDA in the Deposit Instructions if the account has already bought into the MDA model. This means any future deposit will be invested in the MDA model when the MDA provider next rebalances.



### Deposit instructions (cont.)

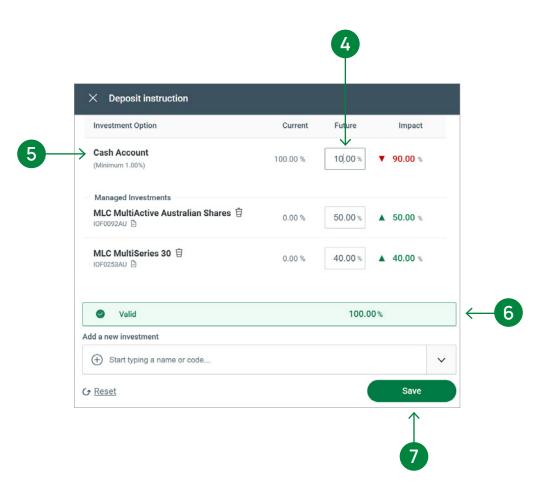
- To set or manage Deposit Instructions, search for your client via the **Your clients** tab or via the global search toolbar. Once selected, you can then navigate to the **Investments** tab. Under **Standing Instructions** click the Deposit Instruction option in the footer of the **Investments** tab.
- To find an investment, you can look for the new managed investment or model by entering the investment name or code (APIR code) in the search field.
- To add it to the instructions click on the **investment** from the drop down list.





### Deposit instructions (cont.)

- Enter the % to allocate to each investment enter percentages with up to two decimal places.
- Include at least the default minimum allocation of 1% against the Cash Account.
- 6 The percentages allocated to the Cash Account and selected investment option(s) must add up to 100%.
- 7 To store the changes, click **Save**.



### Income preferences

Income distributions received from investment options are automatically credited to the Cash Account, or the cash account managed by the model provider (if applicable). Income from managed investments or income generated in the SMA Model Portfolio, can then be re-invested using one of the following four methods (only one can be selected):

- Re-invest (default option) the income distribution is invested back into the same managed investment or SMA Model Portfolio.
- Retain in the Cash Account all income distributions remain in the Cash Account to accumulate, until we receive further instructions. SMA income will be credited to the SMA cash account and transferred out to the platform cash account.
- Income instruction percentage the income from managed investments or income received within the SMA Model Portfolio are to be invested into one or more managed investment(s) or SMA Model Portfolio(s) as a percentage allocation.
- **Nominated bank account (Investment only)** allows income distributions from cash, managed investments, SMA Model Portfolios, and listed investments to be paid on either a quarterly or half-yearly to the nominated account with the financial institution.

Note for MDA models – Income distributions from investments held within an MDA model are paid into the cash account managed by the MDA provider. Where there has been an election to retain income distributions in the Cash Account as part of the income preferences, then any income earned within the MDA model will be transferred from the cash account managed by the MDA provider to the Cash Account, or it can be paid to the nominated account with the financial institution.

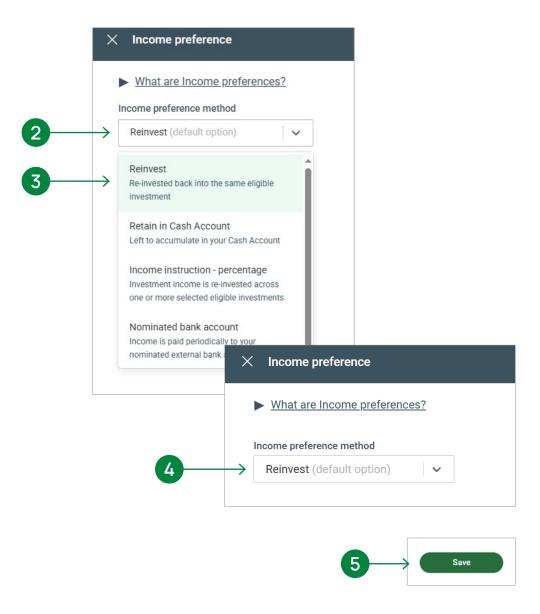
1 From the account Summary tab navigate to the Investments tab, then click on the Income Preferences link in the footer of the Investment tab.





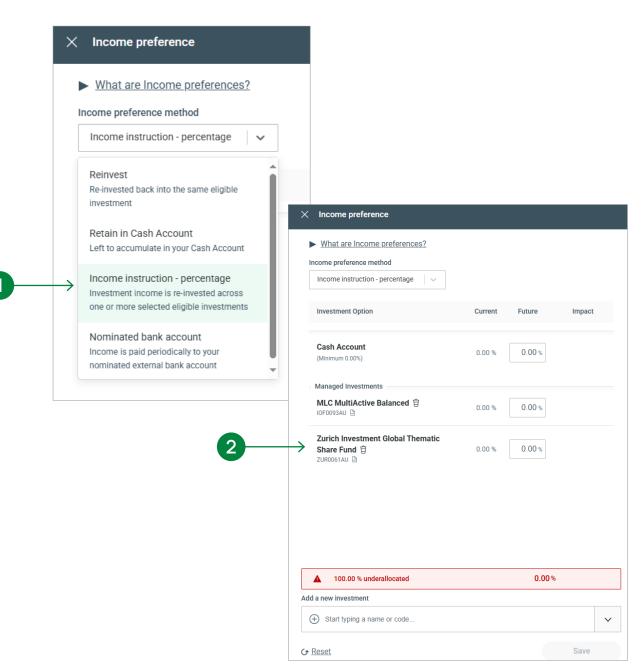


- 2 Choose the method you desire using the drop down list.
- Reinvest income is the default from the drop down list.
- If the income is to be retained in the Cash Account, choose **Retain in Cash Account**.
- To store these changes, click on Save.

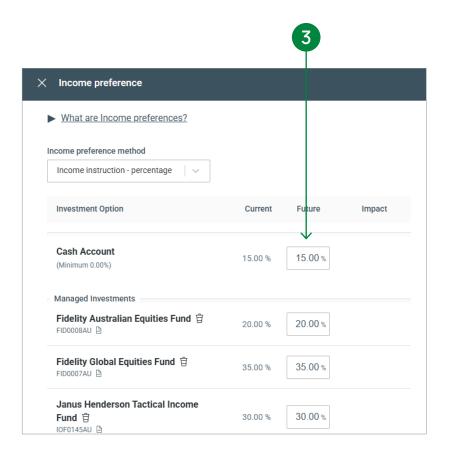


To specify an Income instruction - percentage instruction:

- From the drop down list choose Income instruction percentage.
- When this option is first selected, the client's portfolio will pre-fill on the side panel, not their current allocation to each investment.



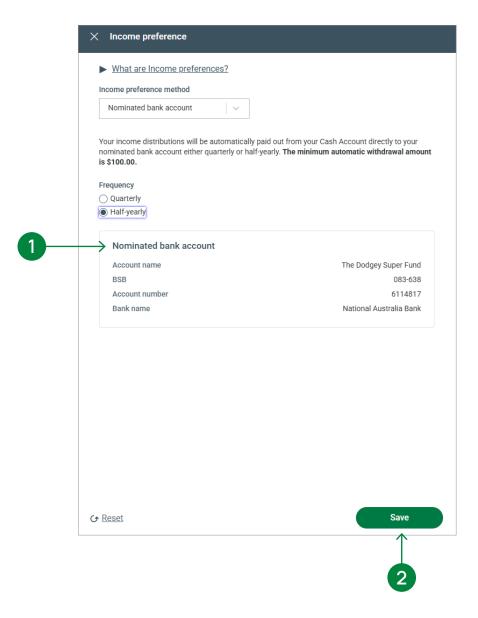
- To determine how the income is applied, enter the desired percentage against each investment and save. The investments without a percentage will be removed from view.
- Modify the search for new managed investments or SMA Model Portfolio by entering the **investment name or code (APIR code)** in the search field.
- Click on the **investment** to add and enter the desired percentage.





To select a nominated bank account instruction (for IDPS only):

- If there is no previous election of a nominated a bank account on the account, then you will be directed to the Nomination of Financial Institution form, alternatively nominate the distribution frequency.
- To store these changes, click on Save.

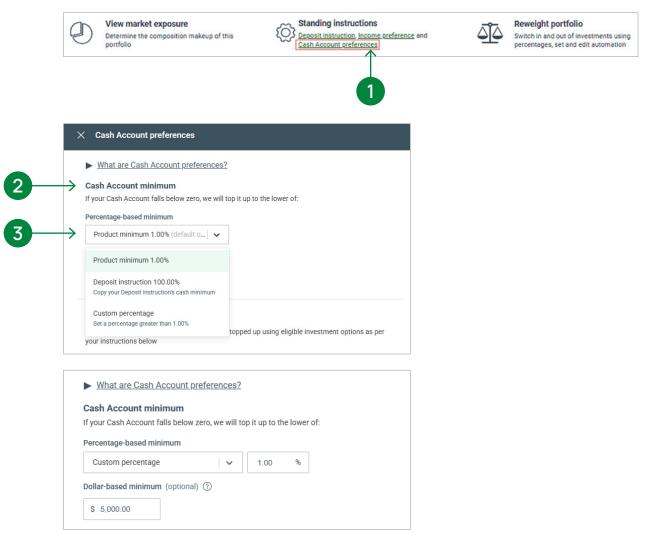


### Cash Account preferences

The Cash Account is used to process all cash transactions that occur within the account. There is a requirement to maintain a minimum cash balance, known as the product minimum in the Cash Account (usually 1%), you can also elect to top up to an amount of \$5,000. We will top up to the lesser of 1% or \$5,000. This amount is used for funding fees and expenses, taxes, insurance premiums and pension payments (where applicable).

#### Cash Account minimum

- To manage the cash account preferences, navigate to the Investments tab, at the bottom of the Investments page under Standing instructions, click on the Cash Account preferences link.
- To set the minimum top up method for the Cash Account, which will be initiated shortly after the cash reaches zero or below, go to Cash Account minimum.
- Then select the limit of the Cash Account to be one of the following:
  - the Product minimum 1.00% (default option),
  - the Deposit Instruction,
  - a custom percentage (where a percentage higher than the minimum can be nominated),
  - or choose a dollar-based minimum in conjunction with the percentage-based minimum. We will always top up to the lower of the two. Please note the minimum amount for this is \$5,000.



### Cash Account preferences (cont.)

#### Top up instructions

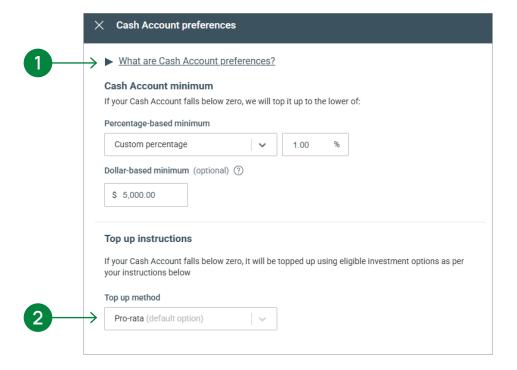
When you make a withdrawal, or at the end of each month, after the deduction of any applicable fees, insurance premiums, tax or pension payments have been deducted (where applicable), and the Cash Account balance is zero or below, then the Cash Account needs to be topped up. It will be funded from the redemption of other managed investments held within the account, using one of the following methods (only one method can be selected):

- Pro-rata (default option) where funds are sold across all managed investments and models according to the proportion of the portfolio that they represent.
- Redemption Instruction Percentage where funds sold from specific managed investments and models according to the nominated percentage allocation
- Pecking order Managed investments, listed investments and models will be fully redeemed, one at a time, according to the prioritised list

Maturing investments and restricted/illiquid investments are excluded from the top up instructions.

- To update the top up instructions on a client's account, navigate to the bottom of the Investments tab under Standing Instructions, and click on the Cash Account preferences link.
- The **top up instruction** for the Cash Account is defaulted **to a Pro-rata basis**.

This is where funds are sold across all managed investments and models according to the proportion of the portfolio that they represent.



### Cash Account preferences (cont.)

#### To specify a Redemption Instruction - percentage:

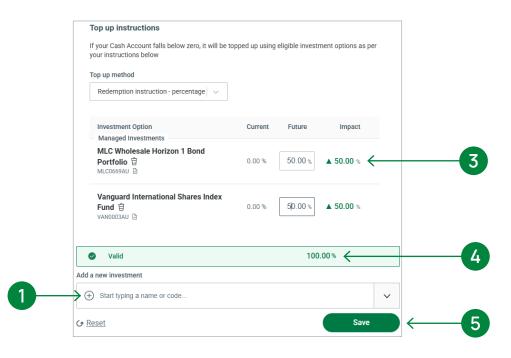
- To search for **new managed investments and models**, enter the investment name or code (APIR code) in the search field.
- To add the investment to the instructions, click on the investment.
- Enter the % to redeem from each investment enter percentages with up to two decimals places.
- The percentages allocated against the selected investment option(s) must add up to 100%.
- Click Save to store the changes.

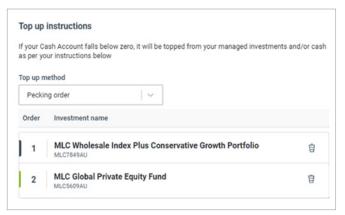
#### To nominate a Pecking order:

- Managed investments, listed investments and models will be listed in the order that they are added.
- To change their position in the Pecking order, Drag and drop the investment.

When ready to store the changes click on Save.

Note: For a lump sum withdrawal, the investment options to be redeemed can be indicated on the payment form. If specific instructions are not provided, we will draw from the investments according to the top up method nominated.





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